



## Examples of Assistive Devices available at TOH

### Assistive Devices for persons with a hearing loss

To ensure effective communication with patients who are Deaf, deafened or hard-of-hearing, TOH provides several supplementary aids free of charge (once the patient has paid for the regular phone or television service).

1. Alertmaster Notification System – alerts if telephone rings via a flashing light.
2. TTY – a phone on which the user types and the words are turned into electrical signals that can travel over the telephone lines. When the receiving TTY gets the signal, it is converted back into letters which are displayed on a screen.
3. Door Knocker or Door Bell Transmitter – alerts if knock or ring at door via flashing light.
4. Bed Shaker – placed under a pillow or mattress to shake the patient awake when the alarm clock goes off.
5. Telephone Amplifier – makes calls louder, clearer and easier to understand.
6. Call Alert – flashes an attached lamp when the phone rings.
7. Pocketalker – a personal amplifier to help a hard of hearing person to hear voices.

Closed Captioned Televisions – The hospital also provides closed captioned televisions through a supplier called Hopitel. If a patient requires a closed captioned television, the nurse must e-mail the Hopitel representative or call at 613-761-4120 (Civic Campus) or 613-737-8876 (General Campus) to give the patient's name and room number.